

IMMEDIATE



**BHARAT SANCHAR NIGAM LTD.
(A Govt. of India Enterprise)
PENSION SECTION
Bharat Sanchar Bhawan,
Janpath, New Delhi-1.**

No. 40-29/2009-Pen(B)

Dated 19-08--2010.

To

All Heads of Telecom Circles/Telecom District/
Other Administration Offices/
Telecom Stores/ Telecom Factories.
Bharat Sanchar Nigam Ltd.,

Sub: **Timely settlement of retirement benefits cases.**

Sir,

I am directed to refer to DOT letter No. 7-1/2009/TA-1/17 dated 26-11-2009 (copy enclosed) wherein it has been intimated that BSNL Circles are not taking keen interest in early/timely settlement of retirement cases and there is huge pendency of retirement cases in various circles.

2. The issue of delay in sanction and payment of pension to BSNL retirees has also been raised by the representative union in the National Council. It has been pointed out that there is acute delay in sanction of pension and payment of dues like gratuity, CGEGIS, Commutation etc. for the retired employees in many circles. The retired employees are compelled to approach various authorities like, GM, CCA etc. for settlement of claims. The representative union has requested that the retired employees are paid all their dues as also the pension order on the last working day of the month in which the employee is retiring. The pension process should start sufficiently early, say about one year back, so that the payment can be made on the retiring day itself.

3. It is, therefore, requested that necessary instructions may be issued to concerned SSA Head to give top priority to retirement benefits cases. It is further requested to observe the instructions for timely submission of pension papers to CCA offices and attend meetings organized by CCAs for prompt settlement of the cases as the CCA office has pointed out that due to non-cooperation by SSAs, pendency of pension cases is not decreasing.

Yours faithfully,

(Sheo Shankar Prasad)
Asstt. General Manager(Pers-V)

3517
17/12/09

DEPARTMENT OF TELECOMMUNICATION
TA-I Section, Room No.918,
20, Ashoka Road , Sanchar Bhawan, New Delhi-110001.

NO. 7-1/2009/TA-I/17

dated 26.11.2009.

To *- in mtg.*
Shri Kuldeep Goyal
The Chairman Cum Managing Director,
Bharat Sanchar Nigam Limited,
Janpath, New Delhi-110001.

9572
9/12/09

0993
11/12

Sub: Not attending of monthly review meeting held on 30.10.2009 by GMTD, Varanasi and Mirzapur.

Enclosed please find a copy of letter No. CCA/UP(E)/Pen/Misc/09-10/4810 dated 16.11.2009 from office of CCA, UP(E) Lucknow on the subject cited above.

From the above it is observed that offices of various BSNL Circles are not interested in ensuring timely settlement of various retirement benefits. UP(E) is a glaring example where there is huge pendency and lot of complaints are also being received apart from numerous court cases.

It is requested that suitable instructions may kindly be issued to all the BSNL Circle heads with clear direction to accord top priority to the retirement benefit cases, to observe the various instructions for timely submission of pension papers to CCA offices, prompt compliance of the points raised in Account Enforcement by CCAs and to attend the various meeting organized by CCAs for prompt settlement of these cases. It may also be intimated to them that in the event of delay on their part for settlement of individual cases, the responsibility will be fixed on them.

Encl: as above.

DIR CCA
GM (ESM)

(Manish Pathak)
Director(Accounts-I)
Ph-23096014
E-mail: dir-acsl-dot@nic.in

wrgent
10/12/09
SMH (Pen)
18/12
ACM (R.F.)
16/12

Copy to: CCA, UP(E) Lucknow for information w.r.t. their letter No.CCA/ UP(E)/ Pen/Misc/09-10/4810 dated 16.11.2009s

put up memo to
Chairman